

Free Home NHS Hearing Services

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**theoutsideclinic**
community opticians & hearing

Your home visiting hearing specialist

The Outside Clinic is an approved NHS provider of adult hearing services.

The introduction of AQP (Any Qualified Provider) as a procurement method for Adult Hearing Services means that now your residents have a choice of not only who sees them but also where they are seen.

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Steve Witts, leading the AQP programme at The Outside Clinic comments,
“We are delighted with the roll out of the NHS’s AQP programme and really believe that it offers a meaningful alternative for residents in homes who no longer have to endure an often difficult and painful transfer to an offsite facility for their much-needed hearing care. It gives your residents real choice not just more choice!”
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Under the AQP initiative people are able to choose from a range of local providers of hearing services. This way people referred for a hearing assessment are able to select the provider offering the most suitable service for them.

The Outside Clinic’s national domiciliary hearing service is backed by a team of qualified hearing aid audiologists based locally and is designed for patients that have difficulty getting to their local high street or hospital audiology department. Residents can access the free NHS funded service through their family doctor.

There are a number of benefits to residents in having a hearing test in a familiar setting:

- Hearing aids can be fine tuned to their environment.
- Hearing aids can be paired to telephones, TVs and supportive living devices.
- Residents are relaxed and can engage more readily.
- Relatives, carers and advocates can be involved.
- There is no need for residents to undertake what could be a painful and difficult transfer to another facility.

Check our website www.outsideclinic.co.uk/nhs or call us on **0800 95 49 101** to check when the service will be available for your residents in your area.



Helping you to support your residents



You may notice that a resident is struggling in group situations such as watching TV in the lounge.



Call our Hearing Division team for advice on freephone 0800 95 49 101.



Your resident's GP will carry out a consultation that may include a preliminary investigation.



The resident's GP will offer a choice of local providers who can arrange a domiciliary visit at a time convenient to you.



A hearing aid audiologist will then conduct a full assessment and hearing test with your resident and if required supply and fit a new hearing device.



With improved hearing your resident will re-engage in normal day to day activity in group situations and to enjoy a fuller life.

Our clinical staff

The Outside Clinic's staff are equipped with the latest audiological assessment equipment. We carry out procedures in line with recommendations and guidelines set out by our regulatory bodies giving you and your residents complete peace of mind.

- ✓ Fully qualified Hearing Aid Audiologists
- ✓ HCPC (Health and Care Professions Council) registered
- ✓ DBS (Disclosure and Barring Service) checked (formerly CRB)
- ✓ BSHAA (British Society of Hearing Aid Audiologists) members
- ✓ Fully supported by our Professional Services team and National Trainers



Frequently Asked Questions

How do I know I am choosing a safe provider for my resident?

All providers working under AQP have to pass a rigorous qualification process to ensure they meet the appropriate quality requirements.

Will I or my resident have to pay?

Whether your chosen provider is NHS, voluntary organisation or private sector, your resident's care will still be funded by the NHS, so no extra charges will apply.

Will my treatment cost the NHS more depending on who I choose?

No. All providers in the area will be paid the same agreed price. They have to compete on the quality of their service, not how cheaply they can provide it.

Where does The Outside Clinic cover?

Currently The Outside Clinic is delivering this exciting service to 80% of all the CCGs who have chosen to offer adult hearing as an AQP service.

The Outside Clinic is here to help

If we can not offer an NHS dispensing service for you in your area yet, please call us for advice on how we can help you support your residents. All our at home hearing tests are always free.

Adult Hearing Services are just a part of the holistic approach of The Outside Clinic to patient care and wellbeing. In addition to this service we also offer a full NHS at home eye care service.

For more information call us on **0800 95 49 101** Quote OC-H2
www.outsideclinic.co.uk/nhs

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